

# STANDARD OF RESPONSE COVER

## SERVICE DELIVERY STATEMENT

### STANDARD OF RESPONSE COVER

**Fire Department alerting to an emergency call for service in London Grove Township will be provided within one (1) minutes of the initial call and be enroute with one piece of fire apparatus in four (4) minutes, with a crew of three (3) qualified members, 90 percent of the time.**

**A full complement of 14 firefighters will be on scene within ten (10) minutes of dispatch, 90 percent of the time**

Future goal

## SERVICE DELIVERY STATEMENT

### STANDARD OF RESPONSE COVER

**Fire Department alerting to an emergency call for service in London Grove Township will be provided within one (1) minute and thirty (30) seconds of the initial call and be enroute with one (1) piece of fire apparatus in nine (9) minutes, with a crew of three (3) qualified members, eighty (80) percent of the time.**

**A full compliment of fourteen (14) firefighters will be on scene within twenty (20) minutes of dispatch, eighty (80) percent of the time.**

Current

*This is an anticipated response and may be unattainable due to volunteer staffing and simultaneous incidents*